

## **Capstone Real Estate Investments, LLC**

Mike Mouron was in search of recreational land in the Alabama Black Belt area and wanted to work with a bank that prioritized customer satisfaction. He sought a banking institution that was willing to collaborate with him to achieve his financial objectives, providing him with prompt answers to his inquiries whenever he called. Establishing a personal relationship with his loan officer was crucial for him as he wanted to stay informed throughout the process. "The transaction was handled quickly, professionally and closed with little fuss or fanfare," said Mouron. "Whit Bird and any other employees I've worked with are always friendly, courteous, knowledgeable, helpful and effective."

After his positive experience, Mouron returned to the bank for assistance with business and personal loans. "I can think of no personal or business encounter with any officer or employee of Robertson Banking Company that I did not come away feeling well-served," Mouron noted. "I consider the people at Robertson Banking Company not only business associates but also personal friends."